I don’t have a key yet



Did you receive an e-mail with the explanation for your late check-in?

Classic room

Your key is in one of the lockers here. The mail will tell you which locker your key is in and what code to use to open it. If you do not have this information, please call the intercom here to contact our night crew.

Intercom



Key safes

Deluxe & Superior room

Your room is inside the castle grounds, across the street. Walk all the way down the parking lot towards the castle & call the intercom there to get our night crew on the line who will escort you to your room.





Enjoy your stay!